



ENGINEERED MACHINED PRODUCTS INC

**Terms and Conditions for Engineered Machined Products, Inc.
Advanced Products Division**

The items described in this document and other documents and descriptions provided by Engineered Machined Products, Inc., its subsidiaries and its authorized distributors (“Seller”) are hereby offered for sale at prices to be established by Seller. This offer and its acceptance by any customer (“Buyer”) shall be governed by all of the following Terms and Conditions. Buyer’s order for any item described in its document, when communicated to Seller verbally, or in writing, shall constitute acceptance of this offer. All goods or work described will be referred to as “Products”.

- 1. Terms and Conditions.** Seller’s willingness to offer Products, or accept an order for Products, to or from Buyer is expressly conditioned on Buyer’s assent to these Terms and Conditions. Seller objects to any contrary or additional term or condition of Buyer’s order or any other document issued by Buyer.
- 2. Price Adjustments; Payments.** Prices stated on any quote submitted are valid for 30 days. After 30 days, Seller may change prices to reflect any increase in its costs resulting from state, federal or local legislation, price increases from its suppliers, or any change in the rate, charge, or classification of any carrier. The prices stated on the quote submitted do not include any sales, use, or other taxes unless so stated specifically. Unless otherwise specified by Seller, all prices are FOB Seller’s facility, and payment is due 30 days from the date of invoice. After 30 days, Buyer shall pay interest on any unpaid invoices at the rate of 1.5% per month or the maximum allowable rate under applicable law, whichever is greater.
- 3. Delivery Dates; Title and Risk; Shipment.** All delivery dates are approximate and Seller shall not be responsible for any damages resulting from any reasonable delay. Regardless of the manner of shipment, title to any products and risk of loss or damage shall pass to Buyer upon tender to the carrier at Seller’s facility (i.e., when it’s on the truck, it’s yours). Unless otherwise stated, Seller may exercise its judgment in choosing the carrier and means of delivery. No deferment of shipment at Buyers’ request beyond the respective dates indicated will be made except on terms that will indemnify, defend and hold Seller harmless against all loss and additional expense. Buyer shall be responsible for any additional shipping charges incurred by Seller due to Buyer’s changes in shipping, product specifications or in accordance with Section 13, herein.
- 4. Warranty.** EMP’s warranty coverage shall be limited to replacing or repairing, at EMP’s option, any Product which upon examination and finding by EMP, has any defect due to the workmanship of EMP’s machining or assembly process that is proven to be out of EMP’s print specification. EMP provides a premium level of protection for our Buyers through our extensive warranty offerings. Because our warranties vary by product type and due to the significant number of products we manufacture our warranties vary from item to item. That means there’s simply too much information to list on the website in any comprehensive or easily navigated way. However we are dedicated to providing our customers with the specific warranty information you require. To learn more about the warranty provided on your specific EMP Product, just contact your EMP customer service representative at escadvpos@emp-corp.com or by calling (906)789-7497.
DISCLAIMER OF WARRANTY: THIS WARRANTY COMPRISES THE SOLE AND ENTIRE WARRANTY PERTAINING TO PRODUCTS PROVIDED HEREUNDER. SELLER DISCLAIMS ALL OTHER WARRANTIES, EXPRESS AND IMPLIED, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. FURTHERMORE, EMP DOES NOT ACCEPT STANDARD FLEET DEFECT LANGUAGE. EMP’S PARTICIPATION IN FLEET DEFECT COVERAGE WILL NEED TO BE NEGOTIATED ON AN INDIVIDUAL BASIS.
- 5. Warranty Procedure.** A customer’s service technician must determine that a part has failed within the warranty coverage period. Warranty of parts and assemblies will be calculated from date of shipment from EMP or from evidenced ‘date in service’ in accordance with the warranty schedule. **ALL WARRANTY IS SUBJECT TO FINAL APPROVAL BY EMP.** The warranty administrator for the customer must request an RMA number using EMP’s online RMA request system at www.emp-corp.com/support. EMP will contact the RMA requestor with the RMA information EMP will instruct the customer what action is to be taken with respect to the part(s). Part(s) are not to be sent to EMP or its agent without the express instructions being given by EMP. The RMA number will be used as a tracking number and must be recorded with the service documentation for the repair. The RMA may specify that customer is to hold the part for on-site inspection rather than shipping. Per EMP’s direction, customer will ship the part back to EMP or a local representative for warranty coverage determination. Customer will pay shipping for the return and record their cost on the warranty claim form for reimbursement if applicable. Freight charges for returned parts will be reimbursed for ground shipment costs only unless EMP requests expedited freight. Customer may use parts in stock or submit a purchase order for the replacement part. Reimbursement is subject to warranty review. In the case of no fault found, the part will be offered back to customer at customer’s expense. SDS requirement; that all returned product must either be free of liquids (i.e. oils, grease) and contaminating substances or accompanied by the appropriate SDS. All returned parts must be tagged with all of the following information: CUSTOMER NAME, REPAIR ORDER #, REPAIR DATE, VEHICLE MILEAGE, VEHICLE ID# (FLEET, BUS OR VIN), RMA#, DESCRIPTION OF FAULTS FOUND OR PROBLEM SOLVED BY PART REPLACEMENT. **NO CREDIT WILL BE ISSUED UNLESS PARTS ARE RETURNED** (or available for inspection, in accordance with the RMA instructions) within 30 days of the issue date of the RMA. Otherwise, the RMA will not be processed.

6. Claims; Commencement of Actions. Buyer shall promptly inspect all products upon delivery. No claims for shortages will be allowed unless reported to Seller within 10 days of delivery. No other claims against Seller will be allowed unless asserted in writing within 60 days after delivery or, in the case of an alleged breach of warranty, within 30 days after the date within the warranty period on which the defect is or should have been discovered by Buyer. Any action based upon breach of this agreement or upon any other claim arising out of this sale (other than an action by Seller for any amount due to Seller from Buyer) must be commenced within 13 months from the date of tender of delivery by Seller or, for a cause of action based upon an alleged breach of warranty, within 13 months from the date within the warranty period on which the defect is or should have been discovered by Buyer.

7. LIMITATION OF LIABILITY. UPON NOTIFICATION, SELLER WILL, AT ITS OPTION, REPAIR OR REPLACE A DEFECTIVE PRODUCT, OR REFUND THE PURCHASE PRICE. IN NO EVENT SHALL SELLER BE LIABLE TO BUYER FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE SALE, DELIVERY, NON-DELIVERY, SERVICING, USE OR LOSS OF USE OF THE PRODUCTS OR ANY PART THEREOF, OR FOR ANY CHARGES OR EXPENSES OF ANY NATURE INCURRED WITHOUT SELLER'S WRITTEN CONSENT, EVEN IF SELLER IS NEGLIGENT OR BASED IN CONTRACT, TORT OR OTHER LEGAL THEORY. IN NO EVENT SHALL SELLER'S LIABILITY UNDER ANY CLAIM MADE BY BUYER EXCEED THE PURCHASE PRICE OF THE PRODUCTS.

8. Contingencies. Seller shall not be liable for any default or delay in performance if caused by circumstances beyond the reasonable control of Seller.

9. User Responsibility. The user, through its own analysis and testing, is solely responsible for making the final selection of the system and Product and assuring that all performance, endurance, maintenance, safety and warning requirements of the application are met. The user must analyze all aspects of the application and follow applicable industry standards and Product information. If Seller provides Product or system options, the user is responsible for determining that such data and specifications are suitable and sufficient for all applications and reasonably foreseeable uses of the Products or systems.

10. Loss to Buyer's Property. Any designs, tools, patterns, materials, drawings, confidential information or equipment furnished by Buyer or any other items which become Buyer's property, may be considered obsolete and may be destroyed by Seller after two consecutive years have elapsed without Buyer placing an order for the items which are manufactured using such property.

11. Special Tooling. A tooling charge may be imposed for any special tooling, dies, fixtures, molds and/or patterns acquired to manufacture Products. Unless a specific agreement is reached and signed by both Parties, such special tooling shall be and remain Seller's property notwithstanding payment of any charges by Buyer. In no event will Buyer acquire any interest in apparatus belonging to Seller which is utilized in the manufacture of the Products, even if such apparatus has been specially converted or adapted for such manufacture and notwithstanding any charges paid by Buyer. Unless otherwise agreed, Seller shall have the right to alter, discard or otherwise dispose of any special tooling or other property in its sole discretion at any time.

12. Buyer's Obligation; Rights of Seller. To secure payment of all sums due or otherwise, Seller shall retain a security interest in the goods delivered and this agreement shall be deemed a Security Agreement under the Uniform Commercial Code. Buyer authorizes Seller as its attorney to execute and file on Buyer's behalf all documents Seller deems necessary to perfect its security interest. Seller shall have a security interest in, and lien upon, any property of Buyer in Seller's possession as security for the payment of any amounts owed to Seller by Buyer.

13. Improper use and Indemnity. Buyer shall indemnify, defend, and hold Seller harmless from any claim, liability, damages, lawsuits, and costs (including attorney fees), whether for personal injury, property damage, patent, trademark or copyright infringement or any other claim, brought by or incurred by Buyer, Buyer's employees, or any other person, arising out of: (a) improper selection, improper application or other misuse of Products purchased by Buyer from Seller; (b) any act or omission, negligent or otherwise, of Buyer; (c) Seller's use of patterns, plans, drawings, or specifications furnished by Buyer to manufacture Product; or (d) Buyer's failure to comply with these terms and conditions. Except as otherwise agreed, Seller shall not indemnify Buyer under any circumstance.

14. Cancellations and Changes. Orders to be shipped to customer within 180 days shall not be subject to cancellation or change by Buyer for any reason, except with Seller's written consent and upon terms that will indemnify, defend and hold Seller harmless against all direct, incidental and consequential loss or damage. Seller may change product features, specifications, designs and availability with notice to Buyer. Seller may use substitutes for materials which cannot be reasonably obtained by Seller.

15. Entire Agreement; Assignment. This agreement contains the entire agreement between Buyer and Seller and constitutes the final, complete and exclusive expression of the terms of this agreement. All prior or contemporaneous written or oral agreements or negotiations with respect to the subject matter are herein merged. Buyer may not assign its rights or obligations under this agreement without the prior written consent of Seller.

16. Waiver and Severability. Failure to enforce any provision of this agreement will not waive that provision nor will any such failure prejudice Seller's right to enforce that provision in the future. Invalidation of any provision of this agreement by legislation or other rule of law shall not invalidate any other provision herein. The remaining provisions of this agreement will remain in full force and effect.

17. Termination. This agreement may be terminated by Seller for any reason and at any time by giving Buyer 90 day's written notice of termination. In addition, Seller may by written notice immediately terminate this agreement for the following: (a) Buyer commits a breach of any provision of this agreement (b) the appointment of a trustee, receiver or custodian for all or any part of Buyer's property (c) the filing of a petition for relief in bankruptcy of the other Party on its own behalf, or by a third party (d) an assignment for the benefit of creditors, or (e) the dissolution or liquidation of Buyer.

18. **Governing Law.** This agreement and the sale and delivery of all Products hereunder shall be deemed to have taken place in and shall be governed and construed in accordance with the laws of the State of Michigan, as applicable to contracts executed and wholly performed therein and without regard to conflicts of laws principles. Buyer irrevocably agrees and consents to the exclusive jurisdiction and venue of the courts of Delta County, Michigan with respect to any dispute, controversy or claim arising out of or relating to this agreement. Disputes between the parties shall not be settled by arbitration unless, after a dispute has arisen, both parties expressly agree in writing to arbitrate the dispute.

19. **Intellectual Property Rights.** Products designed by Seller for an application are proprietary to Seller and all designs and performance characteristics shall be kept strictly confidential.

20. **Indemnity for Infringement of Intellectual Property Rights.** Seller shall have no liability for infringement of any patents, trademarks, copyrights, trade dress, trade secrets or similar rights except as provided in this Section. Seller will defend and indemnify Buyer against allegations of infringement of U.S. patents, U.S. trademarks, copyrights, trade dress and trade secrets ("Intellectual Property Rights"). Seller will defend at its expense and will pay the cost of any settlement or damages awarded in an action brought against Buyer based on an allegation that a Product sold pursuant to this agreement infringes the Intellectual Property Rights of a third party. Seller's obligation to defend and indemnify Buyer is contingent on Buyer notifying Seller within 10 days after Buyer becomes aware of such allegations of infringement, and Seller having sole control over the defense of any allegations or actions including all negotiations for settlement or compromise. If a Product is subject to a claim that it infringes the Intellectual Property Rights of a third party, Seller may, at its sole expense and option, procure for Buyer the right to continue using the Product, replace or modify the Product so as to make it non-infringing, or offer to accept return of the Product and return the purchase price less a reasonable allowance for depreciation. Notwithstanding the foregoing, Seller shall have no liability for claims of infringement based on information provided by Buyer, or directed to Products delivered hereunder for which the designs are specified in whole or part by Buyer, or infringements resulting from the modification, combination or use in a system of any Product sold hereunder. The foregoing provisions of this Section shall constitute Seller's sole and exclusive liability and Buyer's sole and exclusive remedy for infringement of Intellectual Property Rights.

21. **Taxes.** Unless otherwise indicated, all prices and charges are exclusive of excise, sales, use, property, occupational or like taxes which may be imposed by any taxing authority upon the manufacture, sale or delivery of Products.

22. **Equal Opportunity Clause.** For the performance of government contracts and where dollar value of the Products exceed \$10,000, the equal employment opportunity clauses in Executive Order 11246, VEVRAA, and 41 C.F.R. §§ 60- 1.4(a), 60-741.5(a), and 60-250.4, are hereby incorporated.